Confirm your biopsy results

The know error® system is a simple process integrated during the time of your biopsy.

1. Swab.
2. Sample.
3. DNA Match.

STEP 1. A DNA sample is taken by gently swabbing the inside of your cheek.

STEP 2. Your biopsy tissue samples are placed in a bar-coded specimen jar.

STEP 3. If your biopsy sample is positive for cancer (malignant) a test is then performed at Strand Diagnostics’ Laboratory comparing the (1) swab reference sample to the (2) biopsy specimen sample, ensuring that the biopsy results belong exclusively to you.

This patented system brings a higher level of diagnostic accuracy and patient safety to the complex biopsy evaluation process allowing you and your physician to proceed with a personalized treatment for your diagnosis.

Matching the DNA profiles confirms your biopsy results belong to you.

Your Trusted Partner
An Advocate in Patient & Practice Safety

Strand Diagnostics has a long history as a comprehensive provider of identity confirmation testing services. We solve complex problems for law enforcement in the criminal justice system with our forensic DNA testing and help doctors ensure patient safety by utilizing the patented know error® system.
Did you know that biopsy specimen errors can occur outside the control of your doctor?

There are up to 18 different steps in the diagnostic testing cycle from the time your biopsy specimen is taken. The know error® system created by Strand Diagnostics increases both patient and practice safety, safeguarding you.

Data published in The Journal of Urology indicates that 1 in 200 prostate biopsy patients may be subject to undetected specimen transposition or contamination which could lead to a cancer diagnosis being assigned to the wrong patient. When this happens, patients with a false-positive diagnoses could receive unnecessary treatment, while patients with a false-negative diagnoses would not receive the care they need in a timely manner.

Q&A

Answers to the common questions and concerns you might have about utilizing the patented know error® system.

- **Why do you need my DNA?**
  
  Your DNA plays an important part in the biopsy evaluation process. With a reference sample of DNA (taken via cheek swab at the time of your procedure) matched to the DNA of your biopsy tissue sample, physicians using the know error® system can confirm that any biopsy samples used in your diagnosis are, in fact, your samples.

- **Will my DNA information be confidential?**

  Your DNA will only be used for the know error® test. Further, all of your personal information is protected by the Health Insurance Portability and Accountability Act (HIPAA). To review our comprehensive privacy policy, please refer to www.knowerror.com/privacy.

- **Will my insurance company cover the cost of the test?**

  Traditional Medicare patients will never receive a bill. In most other circumstances, Strand Diagnostics will bill your insurance company. Once your insurance company is billed, you may receive an EOB (explanation of benefits) from your insurance carrier. Most insurance companies pay for this test. For those that don’t, the maximum patient responsibility is $295 and Strand Diagnostics will bill you. Friendly payment terms are available. If you have any billing related questions, please contact our billing and reimbursement specialists at: 888-924-6779, option 1. We are here to serve and support you throughout the entire reimbursement process, committed to minimizing any out of pocket expenses, working with your physician and your insurance company every step of the way.

- **Where can I find more information?**

  Additional information can be found by visiting our website at www.knowerror.com.

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1. Brenner MP. DNA fingerprint analysis for specimen identification. Clinical and Translational Pathology Research. Division of Pathology and Laboratory Medicine, Cleveland Clinic. 2006; Fall:5-7.